

GENERAL INFORMATION

BOOKINGS:

A 10% deposit paid within 7 days will secure your booking. Phone enquiries and tentative bookings without a deposit can only be held for 7 days. The balance of the fare is due 30 days before departure.

CANCELLATIONS: No refund due from the day of departure.

Cancellation fees for Australian tours will be levied relative to the amount of notice given, as follows:

Days Notice	31 or more	15-30	7-14	Under 7
% of fare	Deposit	100%	100%	100%

Cancellation fees for International tours will be levied relative to the amount of notice given, as follows:

Days Notice	61 or more	15-60	7-14	Under 7
% of fare	Deposit	100%	100%	100%

INSURANCE:

It is highly recommended that all passengers take out travel insurance, which shall protect you in case you need to cancel. See your insurance brochure for cancellation refunds.

ITINERARY:

Admission charges as per itinerary are fully covered in your fare unless otherwise stated, but no refunds will be available if you fail to avail yourself of such visits. The itinerary is only a guide for some of the things we do and places we visit, attractions may vary at each stop depending on season activities and weather conditions in that particular area.

COACHES: used on these tours are current model 5 star luxury coaches. Featuring seat belts, air conditioning, toilet and washroom, cloth reclining seats, drink water dispenser, CD, video/DVD, satellite navigation, P.A. system, ducted heating, plus the added comfort of air suspension.

COACH CAPTAIN/TOUR DIRECTOR: is your tour leader. Changes to the itinerary due to road and weather conditions, strikes, non-performance by a supplier etc., are at his/her discretion.

SINGLE PASSENGERS: For passengers traveling by themselves who do not wish to pay the extra charge for single accommodation, suitable sharing arrangements will be made.

LUGGAGE LIMIT: Baggage limits applicable to most airlines apply, however are not strictly enforced by Brendan's Australian Tours.

SEAT ROTATION: Whilst on tour specific seat numbers are not allocated, therefore a seat rotation system ensures that all passengers enjoy forward and window seating.

CLOTHING: We recommend casual clothing and footwear as the most comfortable and relaxing when touring. It is advisable to pack both summer and winter clothing as our tours take in the extremes of temperature, plus suitable attire for dinner and evening outings.

SMOKING: is prohibited under Government regulations. Passengers are requested to restrict their smoking to the stops en-route in the interests of other passengers.

RAIL OR AIR STRIKES: Brendan's Australian Tours will make every endeavor to contact clients to advise alternative arrangements. However, if contact is not made then passengers should phone our office.

MEALS: supplied by Brendan's Australian Tours as specified in each itinerary. **B – Breakfast L – Lunch D – Dinner**

MOTEL TOURS ACCOMMODATION: used on our tours is of a high standard, all rooms featuring air-conditioning, color TV, shower and toilet (although this standard, is sometimes hard to acquire when traveling in outback Australia). Accommodation is based on two persons to a room. Three to a room or family units are usually available upon request. Single accommodation is normally available at an extra charge; it will be requested but cannot always be guaranteed.

RESPONSIBILITIES: Brendan's Australian Tours cannot be held liable for any alterations, which may occur, in timetables or for additional expenses because of alterations. The extra cost will be payable by passengers individually. The right is reserved to amend or cancel any itinerary or program if it should become necessary, the transportation companies or firms. The passenger contract in use by the transport companies or firms shall constitute the sole contract between transport companies or firms, any the purchaser of these tours and / or passengers. All tickets, deposit tickets, coupons and orders are furnished under the issued subject in all respects to those terms and conditions under which the means of transportation or their services provided thereby are offered or supplied owners, operators, public carriers, managing agents or agent. Alteration to itineraries may be made where necessary without notice; however any change will be made to the best advantage of passengers. Brendan's Australian Tours cannot be held liable for any alterations which may occur in timetables or for additional expenses because of alterations.

AIRLINE INDEMNITY: Airline involvement in the tour is as carrier only and that the airline shall carry no responsibility for statements in the literature relating to the tour of any of its features and the agent shall indemnify the airline against any claim, actions, loss or damage which may be made against the airline or which the airline may incur, as a result of any miss description or misleading information contained in tour literature.

NOTE

1. Passengers may have the option to fly in or out of tours at a destination of their choice.
2. The prices on the enclosed brochures are subject to fuel pricing and may incur a fuel levy.

PICK UP TIMES: Times are subject to change and will need to be confirmed one week prior to departure. Every endeavor will be made to pick up door to door. Time restrictions and the size of vehicle coming through could prevent door to door pick up.

CAPABILITY: Any special passenger requirements must be notified to Brendan's Australian Tours at the time of booking. No passenger will be permitted to embark or continue on the tour while their mental or physical condition in the opinion of any representative of Brendan's Australian Tours such to render them incapable of caring for themselves or whereby they become objectionable to other passengers or they become a hazard to themselves or other passengers. Brendan's Australian Tours will not be responsible for expenses resulting in such persons being precluded from completing the tour for any such reason. It is also a requirement of Brendan's Australian Tours that each passenger is able to negotiate coach steps without aid of coach crew and other passengers. Any passenger who requires assistance in this regard is required by own arrangement and cost to have a personal carer traveling with him/her.